

IRONDALE WATER SYSTEM

P O BOX 100727
IRONDALE, AL 35210
205-951-1410

Meters are read and billed monthly, stating the amount due and the delinquent date. Bills are mailed by the 1st (first) day of each month and due on or before the sixteenth (16th) day of each month. A late fee shall be applied to all balances on the seventeenth (17th) day of each month. If payment is not made in full on or before the final day of the invoice month, a delinquent fee shall be applied, and the System may at any time thereafter discontinue the water service to the customer. If the service is discontinued due to delinquency, the delinquency fee shall be paid before service is reconnected.

Irondale Water System is not responsible for the postal system's mistakes or any bills rendered by a 3rd party. Failure to receive the bill will not relieve the customer of payment. All fees and rates referenced in this application can be found on the Water Rate and Fee Schedule.

Returned checks or electronic payments will be regarded as unpaid bills. The customer will be charged a service charge each time a check or electronic payment is returned. After two checks are returned only money order, cashier's check or credit card will be accepted on said account(s).

Any and all cost incurred to the System for damage to the meter, meter box, or other property belonging to the System, or connecting lines from the main to the meter regardless of cause will be billed to the customer. All service lines past the meter are owned by the customer, and the customer shall be financially and otherwise responsible for all leaks and repairs on said service lines. Each service line, at the expense of the owner, must be provided with an appropriate back-flow preventer in accordance with the City's Cross Connection Policy. The System reserves the right to shut off the water for any of its mains without notice for non-payment and when necessary, for the purpose of making repairs, connections or any other purpose. Customer agrees to hold the System harmless for damage of any nature or kind to any of customer's property.

The State Health Department requires a physical disconnect between any public water supply and any private system.

Customer shall pay all required fees to the System at the time of submission of this Application. Upon termination of service, deposits will be returned to the customer after the final billing has been deducted. The deposit refund check must be payable to the name as it appears on the account.

The right of exemption to personal property and wages under the Constitution and Laws of the State of Alabama or any other State in the United States, is hereby waived in favor of the obligations assumed herein, and the undersigned agrees to pay all costs of collection, including attorney's fees.

When executed, this application for utility service, becomes a binding contract for the services provided by the System and constitutes an agreement to abide by the rules and regulations governing these services including timely payments and reasonable and diligent protection of utility metering and other equipment at the service location. I further agree that if service is transferred to another location in the system, any unpaid bill for water service will be paid by me within 30 (thirty) days of said transfer.

CUSTOMER NAME

MAILING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS)

SERVICE ADDRESS

CITY STATE ZIP

HOME PHONE# WORK/CELL#

SOCIAL SECURITY# DRIVER'S LICENSE#

NAME TO NOTIFY IN CASE OF EMERGENCY

PROPERTY OWNER

PHONE#

DEPOSIT AMOUNT METHOD OF PAYMENT

EMAIL ADDRESS

RENT OR OWN

Agreement to Pay:

I, the undersigned, accept that I will be responsible for payment of such charges/fees. I have read and understand the conditions of this service application and the rules and regulations of the System. I am of legal age and am authorized to execute this agreement.

I, the undersigned, accept the charges/fees charged as a legal and lawful debt and agree to pay said charges/fees, including any/all collection agency fees (33.33%), attorney fees and/or court costs, if such be necessary.

Dated: _____

Customer Signature: _____

Consent to Contact Debtors on Their Cell Phones:

I, the undersigned, agree, in order for the System to service the account or to collect monies that may be owed, Irondale Water System and/or its agents may contact the undersigned by telephone at any telephone number associated with the account, including wireless telephone numbers, which could result in charges. The System may also contact the account holder by sending text messages or emails, using any email address provided. Methods of contact may include using pre-recorded/artificial voice messages and/or use of automatic dialing device, as applicable.

I have read this disclosure and agree that Irondale Water System, its employees and/or agents may contact me as described above.

Dated: _____

Customer's Signature: _____