

IRONDALE WATER SYSTEM

P O BOX 100727
IRONDALE, AL 35210
205-951-1410

Meters are read and billed monthly, stating the amount due and the delinquent date. Bills are mailed by the 1st (first) day of each month on a take and pay basis in accordance with the current schedules of rates for class of service and the rules and regulations of the Irondale Water System/City of Irondale (hereinafter collectively referred to as the "System") as same may be amended periodically. Bills are delinquent after the 16th (sixteenth) of each month. A late fee at the current rate or as may be amended will be applied to all balances on the 17th of each month. A disconnection date will be notated on all bills with a past due balance. All payments not received in our office by 9:00 A.M. on the 17th of each month will be subject to disconnection. Should your service become disconnected, there will be additional charges added to the amount due.

Irondale Water System is not responsible for the postal system's mistakes or any bills rendered by a 3rd party. Failure to receive the bill will not relieve the customer of payment.

Returned checks or electronic payments will be regarded as unpaid bills. The customer will be charged a service charge at the current rate or as may be amended for each time a check or electronic payment is returned. After two returned checks only money order, cashier's check or credit card will be accepted on said account(s).

Any and all cost incurred to the System for damage to the meter, meter box, or other property belonging to the System, or connecting lines from the main to the meter regardless of cause will be billed to the customer. All service lines past the meter setting are owned by the customer who shall be financially and otherwise responsible for all leaks and repairs on said service lines. All customers are obligated to install a backflow prevention device 4 (four) feet from the meter setting in a meter box with a lid to prevent back-flow when the System's main line is being repaired and to install a cut-off device on the service line(s) immediately after the backflow prevention device. The System reserves the right to shut off the water for any of its mains without notice for non-payment and when necessary, for the purpose of making repairs, connections or for any other purposes. Customer agrees to hold the System harmless for damage of any nature or kind to any of customer's property due to cutting off the water, disconnection, resumption of service or any other reason.

The State Health Department requires a physical disconnect between any public water supply and any private system.

Customer shall pay a deposit in the amount required by the System or as may be amended at the time of submission of this Application. Upon termination of service, deposits will be returned to the customer after the final billing has been deducted. The deposit refund check must be payable to the name as it appears on the account.

The right of exemption to personal property and wages under the Constitution and Laws of the State of Alabama or any other State in the United States, is hereby waived in favor of the obligations assumed herein, and the undersigned agrees to pay all costs of collection, including attorney's fees.

This application for utility service when executed, becomes a binding contract for the services provided by the System and constitutes an agreement to abide by the rules and regulations governing these services including timely payments and reasonable and diligent protection of utility metering and other equipment at the service location. I further agree that if service is transferred to another location in the system, any unpaid bill for water service will be paid by me within 30 (thirty) days of said transfer.

CUSTOMER NAME

MAILING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS)

SERVICE ADDRESS

CITY STATE ZIP

HOME PHONE# WORK/CELL#

SOCIAL SECURITY# DRIVER'S LICENSE#

NAME TO NOTIFY IN CASE OF EMERGENCY

PROPERTY OWNER

PHONE#

DEPOSIT AMOUNT CHECK

EMAIL ADDRESS

DO YOU: RENT OR OWN

By marking the box below, you are in agreement that you "Will Not" receive a paper bill.

ON LINE PRESENTMENT:

Agreement to Pay:

I, the undersigned accept that I will be responsible for payment of such charges/fees. I have read and understand the conditions of this service application and the rules and regulations of the utility authority. I am of legal age and am authorized to execute this agreement.

I the undersigned, accept the charges/fees charged as a legal and lawful debt and agree to pay said charges/fees, including any/all collection agency fees (33.33%), attorney fees and/or court costs, if such be necessary.

Dated: _____

Customer Signature

Consent to Contact Debtors on Their Cell Phones:

You agree, in order for us to service your account or to collect monies you may owe, Irondale Water System and/or our agents may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide to use. Methods of contact may include using pre-recorded/artificial voice messages and/or use of automatic dialing device, as applicable.

I have read this disclosure and agree that Irondale Sanitation, its employees and/or agents may contact me as described above.

Dated: _____

Customer's Signature