

NEW WATER SERVICE:

To establish New Water Service, please follow the directions below:

1. Must fill out the Irondale Water System application and the consent form. The Forms must be filled out in the office or online portal at www.cityofirondaleal.gov.
2. If you own the property supply a copy of your Warranty Deed or current Tax Notice. If you are renting/leasing/lease to purchase supply a signed copy of your Lease.
3. Supply a copy of Valid Driver's License. Driver's License must match name on application.
4. Deposit (**Please check with our office to determine your deposit**). We accept checks or money order's on deposits. If paying in office we will accept a credit card.

All paperwork and deposits will need to be paid before your service will be activated. You may submit this paperwork via the online portal.

Any change in the identity of the customer at the premises will require a new application for service. Irondale Water System does not transfer accounts from one customer to another.

1. Application for transfer of service must be made in our office and a new Warranty Deed/Lease will be required. Name on transfer must match name on account. Irondale Water System does not transfer from one entity to another.
2. A name change on an account will require a death certificate or divorce decree. This person must be the spouse of the deceased. Irondale Water System does not transfer accounts from one customer to another.
3. The account must be current to transfer services.

NEW SANITATION SERVICE:

(For customers not on Irondale Water System)

To establish New Sanitation Service, please follow the directions below:

1. Must fill out appropriate application. You may obtain this form from our website (www.cityofirondaleal.gov), by email, or in our office. The forms may be filled out and submitted on the online portal at www.cityofirondaleal.gov.
2. Supply a copy of Valid Driver's License. Driver's License. Driver's License must match name on application.
3. A \$75.00 can rental fee for all new services will be charged at the time of signup. If you need an extra can the rental fee is \$75.00. These charges are non-refundable.
4. Not filling out the appropriate paperwork does not eliminate you from paying for garbage service. Please see Ordinance Number 2020-02 at <https://library.municode.com/index.aspx?clientId=14057> for any questions you might have or contact 205-956-1420. For billing questions, please contact 205-951-1410.